

Battery PowerReserve Unit Self Installation - Customer Service | Verizon 4/4/17

Support Battery Backup PowerReserve

If your ONT is configured with a Power Adaptor, you may utilize the Verizon Voice Backup PowerReserve. Using 12 D-cell batteries, this device provides backup power for your basic voice services, including Emergency 911 dialing, for up to 20 hours in the event of a power failure.

How do I install my PowerReserve device?

The PowerReserve device is easy to install and can be mounted on the wall, if desired. Please download the PowerReserve installation instructions [here](#) (pdf format) or follow along below.

1. Open the PowerReserve door by pressing the latched tab toward the unit and then pushing the tab up.
2. The PowerReserve device can be laid flat or mounted to a wall.
3. Uncoil the cable located in the center of the tray.
4. Insert 12 new D-cell alkaline batteries into the device. **DO NOT use rechargeable or Lithium batteries.**
5. Place the power switch to the OFF position.
6. Plug the power cable into the power adapter.
7. Close the PowerReserve door.
8. Turn the unit ON.
9. We recommend changing the batteries at least once a year, more if there have been frequent or longer duration power outage, just as we did with Smoke Alarms.

<https://www.verizon.com/support/consumer/battery-backup/power-reserve>

Battery PowerReserve Unit - Customer Service | Verizon 4/4/17, 12(54 PM

Will the PowerReserve provide battery backup for Internet and TV service in the event of a power outage?

The PowerReserve device will only provide power for voice calls in the event of a power outage. Please use your voice service only for emergency calls to preserve your battery power. Verizon will not provide credits and is not liable for interruptions of service due to power outages. The PowerReserve device will not power cordless phones, other devices, including those that assist customers with disabilities or home security systems, anything requiring electricity through an electrical outlet or your Fios[®] by Verizon Internet or TV service.