

## **Digital Adapters**

July 2018

Digital Adapters are designed to use on older model TV's that are not HD capable. The Digital Adapters translate the signal for the older model TV's. Digital Adapters are approximately \$7.99/month. Digital Adapters should receive all programming listed in the Channel Guide that you subscribe to. Digital Adapter's do not provide the Channel Guide, the ability to watch Recorded shows and other advanced features, such as Fast Forward, Rewind or Pause.

If you order a Digital Adapter and do not like it, you must return it to Verizon and order a HD SetTop Box. Call the Call Center at 1-800-501-1172 to return and order. A box and prepaid shipping label will be mailed to you to return the DA. You will be charged monthly for the DA until it is returned. The HD Set Top Box will be mailed to you. You will be charged a shipping and handling fee. When the new HD Set Top Box arrives, you may call FiOS Tech Support, 1-888-553-1555 to have them walk you through the self installation.