

Email Information:

All Email accounts, such as Gmail, AOL, MSN, Comcast, Hotmail, Outlook, etc., may be accessed through Verizon FiOS Internet service.

To access the Internet make sure the new Verizon router password is entered into your wireless PC or MAC computer's WiFi connection. This includes mobile phones and tablets such as iPads, etc. assuming you want to use your home's WiFi. You can continue to use the same Internet browser program (Internet Explorer, Chrome, Firefox, Safari or Edge) then enter the address to access your email (For Example for Comcast: "my.xfinity.com/?cid=cust" (no quotes). Sign into your Comcast account (if necessary) and go to your email.)

If you use MS Office Outlook, no changes are anticipated. The bottom line is that all of your programs, personal settings, etc. should work well on Verizon.

Comcast's official Email policy regarding account cancellation when transitioned to Verizon. "As a former XFINITY customer, you can still use your Comcast.net email address if you logged into your account in the 90 days prior to disconnecting your service. Your email account will remain active as long as you access it at least once every month". You MUST access your Comcast email every 30 days.

All other Email accounts, such as Gmail, AOL, MSN, Outlook, etc., are easily accessible.