

## **VOICE MAIL & Answering Machines:** July 2018

**Voice Mail: Set Up:** Voice Mail will be a **New** Voice Mail. Activate your FiOS Digital Voice Mail service by dialing **1-888-234-6786** from your home telephone.

Your password will be the last 4 digits of your telephone number.

You may change your Password after setting up Voice Mail. Follow the prompts.

### **To Access Your Home Voice Mail after Activation or After Setting It Up:**

Dial 1-888-234-6786 or from your home phone dial \*86. Follow the prompts.

**Voice Mail & Answering Machines:** If you use an Answering Machine, you must either:

a. Set the Answering Machine to answer in fewer rings than the Voice Mail is set to answer in OR set the Voice Mail to answer in more rings than the Answering Machine is set to answer in

OR

b. Have Voice Mail turned off so the Answering Machine will function properly. You can request this when you place your order or you can call the Account & Billing number (1-800-501-1172) after your installation.

### **Rings – Changing the Number of Rings on Your Home Phone Before the Call Goes to FiOS Voice Mail or so you have more time to answer the phone.**

#### **From your home phone:**

Dial 1-888-234-6786. Enter your passcode and press #.

1. At the Main Menu, press 4 for Personal Options.
2. Press 1 for Personal Profile.
3. Press 6 for Ring Count.
4. Choose from 2 to 6 rings.