

Don't have time to wait on the telephone for FiOS Tech Support? Here are two options:

1) Usually, when there is a longer wait time for Tech Support, the recording will give you an option for a Call Back at a certain time. Recommend taking the Call Back option every time. FiOS calls back right on time. You must answer the phone because they only call back once.

Remember for Tech Support the number is **1-888-553-1555**

2) If you don't want to wait for a Call Back, go to this URL Address, click on the appropriate link do with your issue. Enter a Forum or Chat Room and ask for help with your issue. Someone should respond with questions, answers and possibly the Tech who responds will be able to go into the software and correct your issue:

<https://www.verizon.com/support/residential/home>